



WARRANTY

PLUMBING FIXTURE WARRANTY

This product has been manufactured and tested to the highest quality standards by Nella™ (“Nella”). This warranty is limited to Nella products purchased by a consumer in the United States or Canada and installed in either the United States or in Canada.

WHO IS COVERED BY THE WARRANTY

This warranty extends to the original purchaser only. This warranty is non-transferable.

HOW TO QUALIFY FOR AND ACTIVATE THIS WARRANTY

Please visit www.abitarproject.com/warranty or refer to the warranty documents (if furnished with this product) and complete the Nella™ Warranty Registration Form. The Registration Form must be completed and submitted within thirty (30) days of purchase in order to confirm warranty validity. A copy of the original purchase receipt must be included.

WHAT IS COVERED BY THE WARRANTY

The warranty covers only your Nella manufactured product. Nella warrants this product against defects in material and/or workmanship as follows:

Nella (at its sole discretion) will replace parts or any product or part of the product that proves defective because of improper workmanship and/or material -- when the product has been used in normal use conditions with proper installation (by a qualified plumber or technician) service, and maintenance. If Nella is unable to provide a replacement product, part and repair is not feasible or cannot be made in timely manner, Nella may elect to refund the purchase price in exchange for the return of the product.

WARRANTY

AGP International (“Nella”) plumbing products are warranted as follows:

LIMITED VITREOUS CHINA SANITARYWARE - LAVATORY BASINS AND TOILETS WARRANTY (RESIDENTIAL SINGLE-FAMILY DWELLINGS)

Nella vitreous china sanitaryware products are warranted to the original purchaser to be free of defects in material and workmanship for five (5) year from date of purchase.

LIMITED NELLAMAR™ SOLID SURFACE CULTURED STONE WARRANTY (RESIDENTIAL SINGLE-FAMILY DWELLING)

NellaMar™ cultured stone products (freestanding bathtubs and lavatory basins) are warranted to the original purchaser to be free of defects in material and workmanship for five (5) years from date of purchase. Maximum

hot water regulations set-forth in North America (U.S. and Canada) should be respected. It is recommended that NellaMar™ products do not exceed water temperatures of 150°F/65°C. If these water temperatures are exceeded it may cause damage to NellaMar™ products and potentially void this warranty.

LIMITED ACRYLIC BATHTUB WARRANTY (RESIDENTIAL SINGLE-FAMILY DWELLING)

Nella™ acrylic bathtubs are warranted to the original purchaser to be free of defects in material and workmanship for five (5) years from date of purchase.

LIMITED LIFETIME TAPWARE WARRANTY (RESIDENTIAL SINGLE-FAMILY DWELLING)

Nella™ bathroom faucets are warranted to be leak and drip free as well as free of defects in material and workmanship for as long as the user is the original purchaser and owner of the faucet.

LIMITED SHOWER SYSTEM WARRANTY (RESIDENTIAL SINGLE-FAMILY DWELLING)

Nella™ shower systems and valves are warranted to the original purchaser to be free of defects in material and workmanship for three (3) years from date of purchase.

LIMITED BATHROOM FURNITURE WARRANTY (RESIDENTIAL SINGLE-FAMILY DWELLING)

Nella™ bathroom vanities and furniture are warranted to the original purchaser to be free of defects in material and workmanship for five (5) years from date of purchase.

LIMITED LIFETIME PARTS WARRANTY (RESIDENTIAL SINGLE-FAMILY DWELLING)

Nella™ plumbing cartridges (cold/hot, single hole, thermostatic, pressure balanced) and diverters are warranted to be free of defects in material and workmanship for as long as the user is the original purchaser and owner of the faucet.

LIMITED PARTS WARRANTY (RESIDENTIAL SINGLE-FAMILY DWELLING)

Nella™ flexible hoses, shower bars, hand showers, shower heads and body jets are warranted to be free of defects in material and workmanship for three (3) years from date of purchase.

LIMITED PARTS WARRANTY - TOILET SEATS (RESIDENTIAL SINGLE-FAMILY DWELLING)

Nella™, toilet seats are warranted to be free of defects in material and workmanship for one (1) year from date of purchase.

COMMERCIAL LIMITED WARRANTY - MULTIFAMILY DWELLINGS

Nella™ bathroom products and furniture are warranted to be free of defects in material and workmanship for one (1) year from date of purchase. This limited warranty

applies to any Nella™ product installed or used in a multi-family or commercial dwelling including but not limited to apartment complexes, condominium projects, and office buildings.

WARRANTY PARTS OR INFORMATION

To obtain parts and accessories, or submit a warrant ticket please visit www.abitarproject.com/support

LENGTH OF LIMITED LIFETIME WARRANTY

Replacement or repaired parts of products will be covered for the term of this warranty, as stated in the following sentences below:

If you are the original consumer who purchased a Nella product for use primarily for personal, family or household purposes, this warranty is valid for as long as you own the product and use the product in the home which the product was originally installed. If you purchased the product for use primarily for any other purpose, including but not limited to a commercial purpose or environment, this warranty is valid only for one (1) year.

THIS WARRANTY DOES NOT COVER, AND NELLA WILL NOT ABSORB COSTS FOR:

A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.

B. Conditions, malfunctions or damage resulting from (1) standard and customary wear and tear, (2) installation by a person other than a qualified and licensed plumber or plumbing technician, (3) improper maintenance, misuse, abuse, negligence, accident or physical alteration of the product; (4) the use of abrasive, acidic cleaning agents or "no-rinse" cleaning products, (5) the use of the product in any manner contrary to the products intended manufactured use and/or purpose; or (6) excessive water pressure or corrosion.

C. Any connected materials and products, or related products not manufactured by Nella.

D. Labor and other expenses for disconnection, de-installation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product.

E. Nella will not be responsible for any incidental or consequential damages. Incidental or consequential damages are specifically excluded from this warranty. No additional warranties, express or implied are given.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives customer specific legal rights, and customer may also have other rights which vary from state to state.