

**FIORE**<sup>TM</sup>

KITCHEN SINKS  
AND FAUCETS  
**WARRANTY**

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## LIMITED LIFETIME WARRANTY

This product has been manufactured and tested to the highest quality standards by FiORE. This warranty is limited to FiORE Kitchen Sinks and Kitchen Faucets purchased by a consumer in the United States or Canada and installed in either the United States or in Canada.

AGP International Inc. ("Fiore") Kitchen Cabinetry products are warrantied as follows:

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## WHO IS COVERED BY THE WARRANTY

This warranty extends to the original purchaser only. This warranty is non-transferable.

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## HOW TO QUALIFY FOR AND ACTIVATE THIS WARRANTY

Please visit [www.fiorelife.com/support](http://www.fiorelife.com/support) and complete the Fiore Warranty Registration Form. The Registration Form must be completed and submitted within thirty (30) days of purchase in order to confirm warranty validity. A copy of the original purchase receipt must be included.

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## WHAT IS COVERED BY THE WARRANTY

The warranty covers only your Fiore manufactured product. Fiore warrants this product against defects in material and/or workmanship as follows: Fiore (at its sole discretion) will replace parts or any product or part of the product that proves defective because of improper workmanship and/or material -- when the product has been used in normal use conditions with proper installation (by a qualified plumber or technician) service, and maintenance. If Fiore is unable to provide a replacement product, part and repair is not feasible or cannot be made in timely manner, Fiore may elect to refund the purchase price in exchange for the return of the product.

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## LENGTH OF WARRANTY

Replacement or repaired parts of products will be covered for the term of this warranty, as stated in the following sentences below:

If you are the original consumer who purchased a Fiore product for use primarily for personal, family or household purposes, this warranty is valid for as long as you own the product and use the product in the home which the product was originally installed. If you purchased the product for use primarily for any other purpose, including but not limited to a commercial purpose or environment, this warranty is valid only for one (1) year. If you are a Real Estate Developer, General Contractor or have purchased multiple products for installation in a multi-family apartment, condominium, or hotel project this warranty is valid for one (1) year from the purchase date.

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## THIS WARRANTY DOES NOT COVER, AND FIORE WILL NOT ABSORB COSTS FOR:

- A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- B. Conditions, malfunctions or damage resulting from (1) standard and customary wear and tear, (2) installation by

a person other than a qualified and licensed plumber or plumbing technician, (3) improper maintenance, misuse, abuse, negligence, accident or physical alteration of the product; (4) the use of abrasive, acidic cleaning agents or "no-rinse" cleaning products, (5) the use of the product in any manner contrary to the products intended manufactured use and/or purpose; or (6) excessive water pressure or corrosion.

- C. Fiore accessories, strainers, water supply hoses and sink-grids
- D. Any connected materials and products, or related products not manufactured by FiORE.
- E. Labor and other expenses for disconnection, de-installation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or reinstallation of the product.
- F. Fiore will not be responsible for any incidental or consequential damages. Incidental or consequential damages are specifically excluded from this warranty. No additional warranties, express or implied are given.
- G. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives customer specific legal rights, and customer may also have other rights which vary from state to state.

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## TO OBTAIN WARRANTY PARTS OR INFORMATION

To obtain parts and accessories please contact your local Fiore retailer.

To submit a warranty ticket please visit [www.fiorelife.com/support](http://www.fiorelife.com/support) or contact Fiore customer service toll-free at : 1-800-385-4284.

You may also complete the attached warranty registration form attached here and remit it via U.S., Canadian Post or Courier (FedEx, DHL, UPS etc. to:

### Fiore North America

315 Place d' Youville, Suite #268  
Montreal, QC H2Y2B5  
Canada

311 North Roberston Blvd. Ste. 920  
Los Angeles, CA 90211  
U.S.A

When creating a warranty ticket or contacting customer service you will need to provide the following items:

1. The original sales receipt or other evidence of the date and place of purchase.
2. A description of the product issue
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

### Fiore North America

315 Place d' Youville, Suite #263  
Montreal, QC H2Y2B5  
Canada

311 North Roberston Blvd. Ste. 920  
Los Angeles, CA 90211  
U.S.A

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## **IMPORTANT**

Immediately upon receiving your Fiore product and removing it from its packaging we strongly suggest IMMEDIATE INSPECTION of your Fiore product for potential freight damage. Any claims for damage visible or hidden, must be made immediately in order for the carrier to assume full responsibility and absorb any associated costs.

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid.