



CITAL QUARTZ

QUARTZ
WARRANTY

LIMITED WARRANTY

This product has been manufactured and tested to the highest quality standards by Cital™. This warranty is limited to Cital products purchased by a consumer in the United States or Canada and installed in either the United States or in Canada.

WHO IS COVERED BY THE WARRANTY

This warranty extends to the original purchaser only. This warranty is non-transferable.

HOW TO QUALIFY FOR AND ACTIVATE THIS WARRANTY

Please visit www.abitarproject.com/warranty or refer to the warranty documents (if furnished with this product) and complete the Cital™ Warranty Registration Form. The Registration Form must be completed and submitted within thirty (30) days of purchase in order to confirm warranty validity. A copy of the original purchase receipt must be included.

WHAT IS COVERED BY THE WARRANTY

This warranty applies only to Cital quartz surfacing materials purchased by the original owner of the product.

This warranty applies only to physical components, construction and workmanship of Cital quartz surfacing materials which have been permanently installed into single-family residential dwellings.

LIMITED LIFETIME WARRANTY

(SINGLE-FAMILY RESIDENTIAL DWELLINGS)

AGP International Inc. ("Cital") warrants its quartz surfacing materials, as stated in the following sentences below:

If you are the original consumer who purchased and installed Cital quartz surfacing materials as a work surface (e.g. kitchen or bathroom countertops) for use primarily for personal, family or household purposes, this warranty is valid for as long as you own the product and use the product in the home in which the product was originally installed.

COMMERCIAL LIMITED WARRANTY

(MULTIFAMILY DWELLINGS AND OFFICES)

Cital quartz surfacing materials are warranted to be free of defects in material and workmanship for one (1) year from date of purchase. This limited warranty applies to any Cital quartz surfacing materials installed or used in a multi-family or commercial dwelling including but not limited to apartment complexes, condominium projects, and office buildings.

THIS WARRANTY DOES NOT COVER, AND CITAL WILL NOT ABSORB COSTS FOR:

A. Conditions, malfunctions or damage resulting from (1) standard and customary wear and tear, (2) installation by a person other than a qualified and licensed contractor or counter-top technician, (3) damage caused by improper installation techniques (4) damage caused from contact with improper adhesives or chemicals (5) damage caused by improper handling, excessive heat, non-standard and customary exposure to uncontrolled environments (e.g. being stored in unmonitored warehouses or exterior storage yards) (6) Products installed in exterior environments (7) products used as flooring material (8) standard and customary routine maintenance including but not limited to, cleaning and removing of water spots, stains and dirt. (9) cracking, or discoloration from thermal shock. Thermal shock occurs when extremely hot elements such as pots

and pans are left to rest on the quartz surfacing material. (10) damage cause from kitchen sink installation (11) damage caused from fastening hardware installation such as kitchen sinks clip anchors and brackets. (12) natural variations in color and color density, due to the natural variation of size and distribution of quartz particles and material. This includes small irregularities in color tone which is a natural occurrence during the manufacturing process (13) chips, cracks, uneven mitered edges, wide joint lines and other aesthetic imperfections due to third-party installation methods and techniques (14) altering the physical appearance or re-polishing of Cital factory applied finishes. Cital quartz surfacing material comes in a polished finish -- matte or honed finishes are not covered by this warranty (15) extreme cantilevers or overhangs in material application and installation. All applications and installation must be adequately supported.

B. Any connected materials and products, or related products not manufactured by Cital.

C. Labor and other expenses for disconnection, de-installation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or re-installation of the product.

D. Cital will not be responsible for any incidental or consequential damages. Incidental or consequential damages are specifically excluded from this warranty. No additional warranties, express or implied are given.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives customer specific legal rights, and customer may also have other rights which vary from state to state.

WARRANTY SUPPORT

For warranty support or to submit a warranty ticket or for please visit www.abitarproject.com/support.
