



CITAL

TILE
WARRANTY

CERAMIC PORCELAIN AND STONE TILING PRODUCTS WARRANTY

This product has been manufactured and tested to the highest quality standards. This warranty is limited to Cital™ products purchased by a consumer in the United States or Canada and installed in either the United States or in Canada.

WHO IS COVERED BY THE WARRANTY

This warranty extends to the original purchaser only. This warranty is non-transferable.

HOW TO QUALIFY FOR AND ACTIVATE THIS WARRANTY

Please visit www.abitarproject.com/warranty or refer to the warranty documents (if furnished with this product) and complete the Cital™ Warranty Registration Form. The Registration Form must be completed and submitted within thirty (30) days of purchase in order to confirm warranty validity. A copy of the original purchase receipt must be included.

WHAT IS COVERED BY THE WARRANTY

AGP International Inc. ("Cital") warrants that its premium quality porcelain tile, ceramic tile, wall tile, mosaics and stone products are manufactured according to industry standards and requirements set for by ANSI; and meet or exceed ANSI A137.1-28.

LIMITED WARRANTY

(SINGLE-FAMILY, MULTI-FAMILY, AND COMMERCIAL DWELLINGS)

Cital warrants its premium quality porcelain tile and stone products to be free of defects in material and workmanship for one (1) year from date of purchase. This limited warranty applies to any Cital porcelain tile and stone products surfacing materials installed or used in a single-family, multi-family or commercial dwelling including but not limited to apartment complexes, condominium projects, and office buildings.

PROPER INSTALLATION REQUIRED

Cital strongly recommends following the guidelines and industry standards for tile installation documented in the Handbook for Ceramic Tile Installation, published by the Tile Council of America Inc. ("TCA"). Failure to review these standards and implement these installation procedures could result in damage to the Cital product and void this warranty. Only a licensed contractor or tiling technician should perform the installation of Cital ceramic and stone products.

THIS WARRANTY DOES NOT COVER, AND CITAL WILL NOT ABSORB COSTS FOR:

A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.

B. Conditions, malfunctions or damage resulting from (1) standard and customary wear and tear, (2) installation by a person other than a qualified and licensed contractor or tiling technician, (3) improper maintenance, misuse, abuse, negligence, accident or physical alteration of the product; (4) the use of abrasive, acidic cleaning agents or "no-rinse" cleaning products, (5) the use of the product in any manner contrary to the products intended manufactured use and/or purpose; or (6) excessive water pressure or corrosion. (7) scratching, cutting, or impact (8) structural movement or leveling deficiencies in base or subfloors.

C. Any connected materials and products, or related products not manufactured by Cital.

D. Shade Variations. Naturally fired tile, quarried stone and processed porcelain and stone products have natural inherent color, tone and shade variation. This warranty does not cover natural shade variation.

E. Labor and other expenses for disconnection, de-installation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs), or for installation or re-installation of the product.

F. Cital will not be responsible for any incidental or consequential damages. Incidental or consequential damages are specifically excluded from this warranty. No additional warranties, express or implied are given.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives customer specific legal rights, and customer may also have other rights which vary from state to state.

WARRANTY PARTS OR INFORMATION

To obtain parts and accessories, or submit a warrant ticket please visit: www.abitarproject.com/support
